



# FairPoint Wholesale Cutover Collaborative Agenda & Opening Remarks

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## Agenda - Opening Remarks

- Webex/Conf Bridge Etiquette
  - Mute Phones when not speaking \*6 (\*6 again to un-mute)
  - Never put your phone on hold to take another call (avoids music on hold)
  - State your name and company when speaking
  - Ask Questions at the end of the slide not in the middle.
    - Two options (raise hand on Webex or un-mute and ask your question)

# Agenda

12:30 PM to 12:40 PM	Introductions – Agenda
12:40 PM to 1:00 PM	Present Details of Cutover Schedule and Order Management
1:00 PM to 2:00 PM	Working Session - Open Discussion  - Review Question and Answer Log

# FAIRPOINT COMMUNICATIONS' TARGET CUTOVER - TIME MAP

## Order Management

CLOSE	Transitional Services Agreement FairPoint Operates - Using Verizon Systems	CUTOVER	FAIRPOINT'S SYSTEMS TURNED ON	
March 31, 2008	April 01 - Nov 28, 2008	Nov 29 - Dec 04, 2008	Dec 04, 2008	
	<b>Due Date Embargo in Verizon's Systems starts November 19,2008</b> <b>(Customers will be directed to begin placing orders into WISOR if Due Date is past 11/19/08)</b>		<b>Orders:</b> Released from WISOR Gateway to FRP backend systems	
	Nov 07	Nov 19		Nov 28
	<b>WISOR / FRP Systems</b> Operational for Order Management (no Pre-Order Functionality)	<b>Last Day for Due Dated Orders in VZ Systems:</b>  <b>Due Date - Block Out</b>		<b>Data Extracts:</b> Sent to FRP  <b>VZE Systems:</b> Turned Off
	<b>Provisioning Systems:</b> Not operational  <b>Emergency Only Provisioning Requests :</b> Handled during this phase			