1 Davis Farm Road
Portland, ME 04103

Industry Notification – Accessible Letter

Date:	November 5, 2009	**Number:** SYS 0173-11052009
Effective Date	November 5, 2009	**Category: System**
Subject:	**Loop Makeup and Loop Qualification using Working Telephone Number (WTN) defect and work around**	
Related Letters:		
Attachments:	**N/A**	
Target Audience	**IXC, CLEC, Wireless, UNE**	
Area Impacted:		
Wholesale Customer Response deadline:		N/A
Contact:	**Send all Questions to:** whd@fairpoint.com	
Conference Call/Meeting	**N/A**	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to advise FairPoint Communications Wholesale Customers that the FairPoint IT team has discovered an issue with the address returned on Loop Makeup and Loop Qualification responses when the request is submitted using a WTN. The FairPoint IT team has identified the root cause and is tracking the item under Incident 12300. An update will be sent once a planned deployment date is known.

Until this issue can be resolved, a work around has been identified to allow Wholesale Customers to retrieve valid Loop Makeup and Loop Qualification information. First the Wholesale Customer will need to submit an LSR Preorder Address Validation using the WTN. The Address Validation response will contain the service address associated with the WTN submitted on the request. The Wholesale Customer should then use the service address returned on the Address Validation response to submit the Loop Makeup and/or Loop Qualification Inquiry. When the service address is used on the request instead of the WTN the inquiries function as expected and a valid response is returned.

Should you have any questions please feel free to reach out to the Wholesale Help Desk for additional information at WHD@FairPoint.com