



1 Davis Farm Road
Portland, ME 04103

Industry Notification – Accessible Letter

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| Date: | October 30, 2009 | Number: SYS 0172-10302009 |
| Effective Date | October 30, 2009 | Category: System |
| Subject: | FairPoint – Production Deployment Report | |
| Related Letters: | | |
| Attachments: | N/A | |
| Target Audience | IXC, CLEC, Wireless, UNE | |
| Area Impacted: | | |
| Wholesale Customer Response deadline: | N/A | |
| Contact: | Send all Questions to: whd@fairpoint.com | |
| Conference Call/Meeting | N/A | |

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to advise FairPoint Communications Wholesale Customers that the FairPoint IT team deployed all 14 CLEC impacting incidents or enhancements that were planned for the 10/29 deployment.

A complete list of the Incident ID's which were deployed last night as well as a brief summary is included below:

| Type | Defect ID | Defect Summary | Transaction | Open Date | Prod PFD |
|------|-----------|--|----------------|-----------|------------|
| PLN | 8564 | PLN Code needs to be updated on Winbacks - where losing order had a port out and loop so that these are accurately reported. | PLN | 7/13/2009 | 10/29/2009 |
| OR | 9453 | The order management system logic should handle individual lines when porting a Centrex product. | LSRs | 8/6/2009 | 10/29/2009 |
| OR | 10263 | Wholesale Line to RCF orders are getting invalid rejects for the disconnect order which in turn causes the new order to fail. The disconnect orders are getting non-descriptive errors such as "System busy, try again later" or "The PQTY field does not equal the number of lines requested on the order" and the new order is getting "TN is in an incorrect status" error message. | Error Messages | 9/3/2009 | 10/29/2009 |
| OR | 11088 | Jeopardies are not flowing back to Synchronoss for ASRs due to an invalid field in the response. | Jeopardy | 9/25/2009 | 10/29/2009 |
| OR | 11197 | Invalid reject is being sent for move orders with a directory listing form where the LACT = N (as required by business rules.) The message received is "There is already a main listing for the LTN provided on the DL form. Only one main listing is allowed per TN." | Error Messages | 9/30/2009 | 10/29/2009 |

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|----|-------|--|--------------------|------------|------------|
| OR | 11228 | Invalid error message "ORA-00001: unique constraint (ASAP.IDX_ORDER_LINE_FEAT_PK) violated" is sent but the correct error message should be "PIC\LPIC submitted on the request is not valid. Please validate the values and resubmit the order". This is one root cause of this error message. | Error Messages | 9/30/2009 | 10/29/2009 |
| OR | 11303 | Directory Listing (Request Type JB or ACT = J) orders need to allow same day due dates. | LSRs | 10/2/2009 | 10/29/2009 |
| OR | 11369 | Invalid ASR reject for NC/NCI compatibility. Example combination NC: HCE6, NCI: 04DU9.1SN, SECNCI: O4CX9 | Error Messages | 10/5/2009 | 10/29/2009 |
| OR | 11582 | Resale Listing orders (EB/J) are failing with Unexpected error occurred in the system when the change is to a foreign listing. | Error Messages | 10/12/2009 | 10/29/2009 |
| OR | 11640 | Invalid error: Cable and Channel pair are invalid for the given Address Location- CONT'D (related to Incident 11156). This item will address Cable and Channel pairs which were not loaded in inventory from Verizon. | Error Messages | 10/12/2009 | 10/29/2009 |
| PO | 11667 | CSI inquiries should return a negative response for "Municipal Government" and "County Government" Account Types but Enterprise Accounts should get positive response. | CSI/CSR | 10/13/2009 | 10/29/2009 |
| PO | 11701 | Loop Make up Pre Order response returns an incorrect LST value. | Loop Make up | 10/14/2009 | 10/29/2009 |
| OR | 11733 | BB/V order failing with a class of service error of 'The system cannot derive a class of service from the information provided. Please review your order and validate the information provided is correct' | Error Messages | 10/15/2009 | 10/29/2009 |
| OR | 11886 | Line Share orders are falling out at the Assign Equipment task in the provisioning plan | Order Flow Through | 10/21/2009 | 10/29/2009 |

Should you have any questions please feel free to reach out to the Wholesale Help Desk for additional information at WHD@FairPoint.com.