



2009 Wholesale Customer Training Schedule

Updated 01-02-2009

Virtual Front Office Training Session	Day & Date of class	Time	Class Size	Webex Registration links
1. Administrators	Tuesday January 6, 2009	1:00PM – 2:00PM	35	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=795716599
2. Administrators	Wednesday January 7, 2009	10:00AM – 11:00AM	35	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=797849193
3. Trouble Ticket Administration	Thursday January 8, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=798560459
4. Trouble Ticket Administration	Friday January 9, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=791130269
5. LSR Pre-Order & Order - Part 1	Monday January 12, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=799088431
6. LSR Pre-Order & Order - Part 1	Monday January 12, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=794975396
7. LSR Pre-Order & Order – Part 2	Tuesday January 13, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=796268949
8. LSR Pre-Order & Order – Part 2	Tuesday, January 13, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=794433962
9. LSR Pre-Order & Order - Part 1	Wednesday January 14, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=791468064
10. LSR Pre-Order & Order - Part 1	Wednesday January 14, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=792728490
11. LSR Pre-Order & Order – Part 2	Thursday January 15, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=798047741
12. LSR Pre-Order & Order – Part 2	Thursday January 15, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=793031861
13. ASR Pre-Order & Order – Part 1	Monday January 19, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=798974893
14. ASR Pre-Order & Order – Part 1	Monday January 19, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=797472436

15. ASR Pre-Order & Order – Part 2	Tuesday January 20, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=796253664
16. ASR Pre-Order & Order – Part 2	Tuesday January 20, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=796571605
17. ASR Pre-Order & Order - Part 1	Wednesday, January 21, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=793785093
18. ASR Pre-Order & Order – Part 1	Wednesday January 21, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=798406427
19. ASR Pre-Order & Order – Part 2	Thursday January 22, 2009	9:00AM – 12:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=796988537
20. ASR Pre-Order & Order - Part 2	Thursday January 22, 2009	1:00PM – 4:00PM	25	https://fairpoint.webex.com/fairpoint/onstage/g.php?t=a&d=792889391